

TERMS AND CONDITIONS OF DELIVERY

1. **Subject:** Supply of molded rubber products (injection, compression, transfer) with various polymeric bases (NR, SBR, CR, NBR, X-NBR, EPDM, CSM etc.)
2. **Offers:** These are issued on a special form based on requests received by fax, preferably accompanied by a drawing or a sample of the item to be realized. The offer indicates the type of polymer used, the quantity offered and the minimum production for each individual order, as well as the conditions of sale and the average time necessary for fulfilling any orders. In the event that the item includes metal inserts, the provisions set down in Attachment 1 of P.O.03.1 shall be applied for materials to be molded which are received without a prior request for an offer.
3. **Confirmation of order:** Orders should be transmitted in writing, referencing the offer received. Inserts can also be sent directly without a confirmation of order, although the order reference should be included on the Transport Documents. If no response is received from Solgomma within 3 (three) days from receipt of the order, it shall be understood that the same has been tacitly accepted at the terms set down in the offer. In the event of any price changes or if, during the manufacturing process, any differences should emerge with respect to the offer, the order manager will undertake to adjust the same. The client will only be given a delivery date where specifically requested on the order, otherwise it will be understood that delivery will be made upon completion of the work. In the event that a delivery date has been requested, agreed or confirmed, and the same is not complied with for reasons of force majeure (breakdowns, electrical blackouts, trade union action, etc.), the order manager will undertake to inform the client as soon as possible.
4. **Packaging and wrapping:** Molded items are packaged in a suitable manner for transportation and storage . However, due care should still be taken during handling and storage operations. Each package is identified by a Mod.013 slip containing the following information:
 - a) Name of product
 - b) Lot number
 - c) Date of production
 - d) Article code
 - e) No. items in the container
 - f) Quantity produced
 - g) Destination

5. Production checks and documentation: All the processing phases necessary for molding the items ordered are checked by the operators involved. The following final checks are also carried out:

- a) Visual check of 100% of the molds
- b) Hardness check for each lot of mixture utilized (Tolerance + 5 ShA)

The dimensional and esthetic tolerance checks are carried out directly by the Client on the pre-series samples supplied.

In the event that a construction drawing is supplied or reference is made to a written order, the hardness tolerances will be as set down therein unless otherwise stated during the offer phase.

On request, a certificate can be provided giving the physical-mechanical features of the mixture used. Any such request should be made during the preparation of the offer.

6. Molds: These can be commissioned from third parties by the client or built by our own mold makers, who will issue the relevant offer and guarantee the correct execution of the work. All commercial relations will be carried out directly between the client and the mold maker. Any derogation from this condition should be agreed on an individual basis.

7. Complaints and returns: ny complaints regarding the characteristics of the products supplied should be documented, providing the following information for the supply in question:

no. of delivery document, data on the identification tag. In the event that the defect in the material supplied is attributable to a manufacturing fault, Solgomma's liability shall be limited to the repair of the same under guarantee.

In acknowledgement and acceptance of the above::

(Date) _____

Our company is certified in accordance with UNI EN ISO 9001:2000 which requires the definition of the terms and conditions of delivery for the reassessment of contracts. For this reason, we would be grateful if you could return a copy of this document, signed in the space provided, together with your next order..